



It is the policy of the Board of Trustees of the Basalt Regional Library District (BRLD) to offer online platforms to further its mission to enrich our community and to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 AA by July 1, 2024, and WCAG 2.2 AA by July 1, 2025, as mandated in Colorado House Bill 21-1110.

The library is committed to delivering digital experiences that work for all users of all abilities. The library values each visitor's access to web content produced by the library. BRLD website pages will be checked on a rotating basis to ensure accessibility guidelines are being followed and to fix any new accessibility problems. A complete check of all web pages will be completed twice per year.

The library will inform third-party content providers of our web accessibility policy, and the library will favor providers based on their accessibility conformance claims. While the library cannot control the accessibility of content provided by third parties, the library will assist any public member with reading and accessing this content on our site(s).

To request help accessing library-supplied web content, or to report an accessibility issue, please contact the Executive Director via:

- Phone: 970-927-4311 x1013
- E-mail: accessibility@basaltlibrary.org
- Postal Address: Basalt Regional Library District, ATTN: Executive Director, 14 Midland Ave., Basalt, CO 81621
- Users who need accessibility assistance can also contact us by phone through the Federal Information Relay Service at 1-800-877-8339 for TTY/Voice communication.

To enable the library to respond in the manner most helpful to patrons, patrons should indicate the nature of their accessibility challenge, the preferred format in which to receive the material, the web address of the requested material, and their contact information. Patrons should specify when describing the information which is sought or the problem which was encountered.

The library will respond with feedback within one week of submission and ensure proper steps are taken to address the problem. If the library cannot resolve the problem due to an issue stemming from a third-party content provider, the library will work to assist patrons with reading and accessing content on these platforms.